

CERTIFICATION POLICY

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CERTIFICATION OF AUTHORISED DISTRIBUTORS OF D2W® ADDITIVES

1. Certificates will be issued by Symphony to all Distributors who have a written Distribution Agreement with Symphony.
2. Certificates will be individually numbered and will be registered in a register kept at Symphony's Head Office
3. Certificates should be displayed at the Distributor's office, and a copy given to all customers and potential customers for d2w®.
4. Certificates will be cancelled by written notice if the Distribution Agreement has expired or been terminated.
5. Upon cancellation, certificates shall be no longer displayed, and shall be returned to Symphony



CERTIFICATION OF ACCREDITED USERS OF D2W® ADDITIVES

1. A Certificate will be issued to Manufacturers by Symphony upon the recommendation of its local Distributor if:

1.1 Symphony's standard form of Confidentiality Agreement has been signed by a Director of the Manufacturer

1.2 Symphony is satisfied:

- (a) that the Manufacturer has suitable facilities for storing d2w® additive and extruded film
- (b) has the correct equipment to extrude and/or convert oxo-biodegradable polymer product including d2w® additive
- (c) that the equipment is correctly cleaned, maintained, and operated
- (d) that operating staff are properly trained and managed
- (e) that test films have been produced and have been tested by Symphony and found to be satisfactory
- (f) that the Manufacturer holds an ISO 9001-2000 certificate
- (g) that the Manufacturer complies with all local laws

2. Certificates will be displayed at the Manufacturer's office, and a copy should be given to all customers and potential customers for d2w® products.

3. Certificates may be cancelled by written notice to the Manufacturer and to Symphony's local Distributor if:

- (a) there is any breach of the Confidentiality agreement
- (b) any of the conditions in paragraph 1.2 above are no longer satisfied
- (c) the Manufacturer has used less than one tonne of d2w Additive in the immediately preceding six months
- (d) the Manufacturer has failed on request to supply to Symphony for testing a sample of d2w product made by the Manufacturer, or has supplied a sample which has proved to be unsatisfactory.

4. Upon cancellation, certificates shall be no longer displayed, and shall be returned to Symphony

